HeatWave Sauna™ Warranty Registration Card

1. HeatWave Saunas™ have a 5-Year Warranty against defects in materials and workmanship. To receive the warranty, the card must be filled out completely and returned. This 5-Year Warranty covers the sauna. The radio in your HeatWave Sauna™ is covered by a limited 1-Year Warranty.

2. Please notify Blue Wave Products in advance of any sauna warranty claim prior to shipping the sauna back. Contact our warranty claim department at warranty@splashnetxpress.com.

3. If the warranty claim department determines that the item must be returned, it must be returned with a receipt showing date of purchase, purchase price, and the dealer from which the sauna was purchased. **No warranty claim will be honored without a receipt.**

4. The freight on the item when returned must be prepaid.

5. Warranty claims will only be resolved with the repair of the current product or shipment of a replacement product. NO REFUNDS will be given.

6. Improper installation, misuse or damages resulting from acts of nature will render this warranty null and void.

7. This warranty is in lieu of all other warranties expressed or implied and no responsibility is assumed for future damage due to misuse. HeatWave Saunas™ are intended for INDOOR USE ONLY – outdoor installation of the sauna WILL VOID THE WARRANTY. We are not responsible for damage to the sauna due to improper installation or misuse. Additional actions that will void the warranty are: Use of lacquer or paints, placing sauna on non-approved surface, and outdoor applications.

Surface cracks are not considered defects in material or workmanship, as they are normal characteristics of all wood.

To send in this warranty card: Fill out below, detach and mail to the following address:

BLUE WAVE PRODUCTS
1745 Wallace Ave. Suite B
St. Charles, IL 60174

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HEATWAVE SAUNA™ WARRANTY REGISTRATION FORM

Date Purchased: _____/_____/_____

Name: _____

Address: _____

City/State/Zip: _____

Phone: ( ) _____ Email: _____

Purchased from: _____

Item Number: _____ Purchase Price: _____

Serial Number: _____